ASL - Data for the month ending - <u>31st July 2023</u>

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3 months	Average Resolution time^ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
	Grand Total						

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr.	Month	Carried forward from	Received	Resolved*	Pending#
No.		previous month			
1	April, 2023	Nil	Nil	Nil	Nil
2	May, 2023	Nil	Nil	Nil	Nil
3	June, 2023	Nil	Nil	Nil	Nil
4	July, 2023	Nil	Nil	Nil	Nil
5	August, 2023				
6	September, 2023				
7	October, 2023				
8	November, 2023				
9	December, 2023				
10	January, 2024				
11	February, 2024				
12	March, 2024				
	Grand Total				

Trend of annual disposal of complaints

SN	Year	Carried forward from	Received	Resolved**	Pending##
		previous year			
1	2018-19	Nil	Nil	Nil	Nil
2	2019-20	Nil	Nil	Nil	Nil
3	2020-21	Nil	Nil	Nil	Nil
4	2021-22	Nil	Nil	Nil	Nil
5	2022-23	Nil	Nil	Nil	Nil
6	2023-24	Nil	Nil	Nil	Nil
	Grand Total				